



06 October 2011

SGS CHOOSE CNGBS AS PREFERRED SUPPLIER

CNG Business Services (CNGBS), the York based outsourcing company providing cost saving strategies for companies of all sizes, has won a new contract with fast growing, international telecommunications company SGS International Ltd.

CNGBS will be providing SGS International with back-office telecommunications support, offering real time, cost effective services including monitoring connection rates on an hourly basis, ensuring that SGS are providing their clients with the highest quality calls at the lowest possible prices.

As a specialist outsourcing company, CNGBS will be saving SGS International time as well as money, ensuring that SGS International's time is freed up so they can focus on their products and clients, rather than monitoring call volumes and rates. Outsourcing through CNGBS offers an added benefit to clients, allowing them to save 50% on average on their internal staff costs.

With an extensive knowledge of the telecommunications industry and products specifically developed and dedicated to that market, CNGBS' engineers are ideally placed to fulfil the requirements of SGS International.

Managing Director of CNG Business Services, Sanjeev Patel, comments: "We always offer extra value to our clients and strive to take the hassle away for them. We allow our clients to sell call minutes, more efficiently by optimising the highest quality calls at the lowest cost."

"We also monitor the service providers on a daily basis and as there are always various new deals available, we ensure that we pick the best ones. We think of ourselves as full service telecom

outsourcing specialists offering 24/7 business solutions tailored to each aspect of our clients' business models."

"We're really excited to begin our partnership with a fast-paced and dynamic company like SGS International and look forward to helping them continue to develop and grow."

Comments Andrew Ariaratnam (*to be confirmed*) from SGS International, "As our company continues to expand and thrive, we are pleased to outsource our back-office activity to CNGBS which will help save us time and money, allowing us to provide the best possible service to our customers."

As well as monitoring success rates, CNGBS' engineers will also be helping SGS International's customers with any technical problems they are having. The engineers will ascertain whether the problem is with the supplier or the way in which the client is using the product, and will then work at resolving the issue.

CNGBS has a portfolio of services for the telecoms industry which aims to improve quality for callers and reduces operating costs for clients. The group also provides front end solutions to improve end users' customer service satisfaction.

For further details please contact a member of the CNGBS Telecoms team on tel. 01904 692447.

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